

## [Indiana 2-1-1: 24/7 Confidential and Free Support for Hoosiers](#)



Adapting to life during the coronavirus pandemic is a challenge. Almost every aspect of daily life, from shopping at a grocery store to visiting the public library, has changed. Many have lost their jobs or are working reduced hours. Some are experiencing food or housing insecurity for the first time. Others have lost loved ones. Uncertain times can feel overwhelming and isolating, especially when you are unable to congregate in the community, and may not know who to turn to in order to ask for support.

For Hoosiers in need of help accessing local resources in Monroe County, Indiana 2-1-1 has a team of Community Navigators available to provide expert referrals to services in our community. 2-1-1 Community Navigators are available 24 hours a day, seven days a week to assist residents seeking a variety of resources such as food and clothing, mental health and addiction services, healthcare, housing and utility assistance, education and employment, parenting support, tax assistance, and more.

To speak to a Community Navigator by phone, dial 2-1-1 or (866) 211-9966. A texting option is available as well. Hoosiers can text their zip code to 898-211 during the hours of 8 AM–5 PM EST, Monday through Friday, and communicate with a Community Navigator directly via text.

Additionally, a database of resources is available online at [in211.org](https://in211.org). This includes [information on how 2-1-1 is involved in the COVID-19 response and answers to frequently asked questions about the pandemic](#).

Indiana 2-1-1 reported a 69% increase in domestic violence-related calls between April and May of this year, and their top five Supplemental Nutrition Assistance Program (SNAP) information needs calls for May were for housing, utility assistance, food and meals, transportation, and legal, consumer, and public. If you or someone you know needs assistance finding local resources in Monroe County, you are not alone. Indiana 2-1-1 is a free and confidential option available to all Hoosiers seeking help.

Posted by Paula G.O. on August 11, 2020 [Think Library](#)

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(function() { var x = document.createElement("script"); x.type = "text/javascript"; x.async = true; x.src = (document.location.protocol === "https:" ? "https://" : "http://") + "libraryh3lp.com/js/libraryh3lp.js?14734"; var y = document.getElementsByTagName("script")[0]; y.parentNode.insertBefore(x, y); })();
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