

One-on-One Technology Help

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Need help using your laptop, phone, or tablet? Book a free one-on-one technology help session, a partnership between IU Serve IT and the Library. Please note: the Library does not do setup or repairs. To set up your session, fill out this form.

I would like help with: *

?

Using eLibrary eBooks, audiobooks, and magazines

?

Computer basics

?

Using an iPad, Kindle, Android device, iPhone, or smartphone

?

Creating accounts (email, Facebook, Skype, etc.)

?

Searching for jobs online

?

Writing and submitting a resume online

?

Organizing files, photos, and music

?

Microsoft Office basics (Word, Excel, Powerpoint)

?

Saving files using a USB flash drive

?

Addressing other specific questions (Please explain below)

Name *

Phone *

Email

Best way to contact *

?

Phone

?

Email

Best Times for Your One-Hour session (Choose all that apply) *

The Library will contact you to schedule your appointment based on your availability.

?
Any time weekdays and weekday evenings

?
Monday 9 a.m. ? 5 p.m.

?
Monday 5 p.m. ? 9 p.m.

?
Tuesday 9 a.m. ? 5 p.m.

?
Tuesday 5 p.m. ? 9 p.m.

?
Wednesday 9 a.m. ? 5 p.m.

?
Wednesday 5 p.m. ? 9 p.m.

?
Thursday 9 a.m. ? 5 p.m.

?
Thursday 5 p.m. ? 9 p.m.

?
Friday 10 a.m. ? 6 p.m.

Where Would You Like Your Session? *

?
Main Library ? Bloomington

?
Ellettsville Branch

?
No Preference

Will you be bringing your own device with you? *

?
Yes

?
No

Describe your device and your skill at using it. *

What kind of device (Laptop, tablet, e-reader, smartphone)? Which platform (Apple, Windows, Kindle, Android)? Your skill level (beginner, average, advanced)? The more details you can provide, the better.

What do you hope to learn at your session?

Submit

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