



Monroe County Public Library invites you to take a brief survey as we create a strategic roadmap for 2021–2023.

Community responses will guide a variety of the Library decisions, including new technology, programs, partnerships, and materials. This survey is anonymous and will take less than 10 minutes.

1. Select the Monroe County Public Library location or service which you or members of your household visited most frequently in the past year. Please refer to this location when answering all of the following questions.

- Main Library
- Ellettsville Branch Library
- Bookmobile
- Van Service
- Homebound Service
- N/A or I did not visit the Monroe County Public Library in the past year

2. Which of the following age groups are represented in your household? Select all that apply.

- 0–5 years
- 6–11 years
- 12–19 years
- 20–35 years
- 36–55 years
- 55+ years

3. How often did you visit Monroe County Public Library in the past year?

- Daily
- Once or twice a week
- Once or twice a month
- A few times a year
- Less than once a year
- Never

4. What is your ZIP Code? _____

5. What are the main reasons you visit the Library? Select all that apply.

- To borrow adult books
- To borrow movies, music, games, or other media
- To borrow children's or teen books and materials
- To get information or reference help
- To use the computers or internet
- To use copiers, printers, fax, or scanner
- To gather socially or study
- To use meeting rooms or other spaces
- To attend children's programs
- To attend teen programs
- To attend adult or senior programs
- I did not visit the Library this year
- Other (please specify)

6. If you haven't visited the Library in the past year, please tell us why. Select all reasons that apply.

- Library hours are inconvenient
- My household's needs are met by buying books and/or media
- My household's needs are met by our internet or computer
- The library is far away /inconveniently located
- Parking is inconvenient
- My household's interests are not represented by the Library
- Lack of transportation or accessibility
- Coronavirus
- N/A or I visit the Library
- Other (please specify)

7. One way Monroe County Public Library can better serve me and my family is:

8. Things Monroe County Public Library should do more of: (rank in order, with 1 being top priority)

- Expand library service in Monroe County (for example, a new branch, more outreach)
- Expand internet and/or computer access
- Support Pre K–12 schools and local education
- Support Monroe County residents through lifelong learning and workforce development classes

9. Which areas of the Library's physical collections would you like to see enhanced? Select all that apply.

- Adult books (fiction and nonfiction)
- Children's books and materials (fiction, nonfiction, and resources for parents and caregivers)
- Teen books and materials
- Movies and music
- Video games
- Audiobooks
- Magazines and newspapers
- Library of Things (toys, musical instruments, seeds, tools, laptops)
- Other (please specify)

Please return to:

Marilyn Wood, Director
Monroe County Public Library
303 E. Kirkwood Avenue
Bloomington, IN 47408



10. Which areas of the Library's website, digital materials, and online content would you like to see enhanced? Select all that apply.

- Adult eBooks, eAudiobooks, and eMedia (streaming and downloadable movies and music)
 - Children's eBooks, eAudiobooks, and eMedia
 - Teen eBooks, eAudiobooks, and eMedia
 - Educational databases
 - Enhanced online catalog (access to holds, book reviews, search function, etc.)
 - Virtual programs for children and teens
 - Virtual programs for adults and seniors
 - Social media engagement (Facebook, Instagram, etc.)
 - Online recommendations from library staff (book lists, resource lists)
 - Other (please specify)
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11. Which children's programming topics would you like more of at the Library? Select all that apply.

- Programs for children ages birth–6 years (including story time)
 - Programs for ages 7–12 years
 - Support for area schools and daycares
 - Literacy and reading programs
 - Parent and caregiver programs
 - Art and craft programs
 - STEM programs (science, technology, gaming, etc.)
 - Other (please specify)
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12. Which teen programming topics would you like more of at the Library? Select all that apply.

- Support for local schools and youth organizations
 - STEM programs (science, technology, gaming)
 - Art and craft programs
 - Reading programs
 - Health and wellness programs
 - Other (please specify)
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13. Which adult programming topics would you like more of at the Library? Select all that apply.

- Computer and tech help
 - Workforce development (resume review, job workshops)
 - Social service and government assistance help (tax help, housing and health care assistance)
 - Lifelong learning and skill building (arts & crafts, food programs)
 - Adult literacy
 - English language learning
 - Health and wellness
 - Other (please specify)
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14. Which technology would you like to see enhanced at the Library? Select all that apply.

- Internet access/WiFi
 - Introductory technology classes (email, Word, Excel)
 - Advanced technology classes (Python, PhotoShop, etc)
 - Public computers
 - Devices to check out (laptops, iPads, mobile hotspots, etc)
 - Maker spaces (a collaborative space for hands on learning such as 3D printing, new software and machines)
 - Other (please specify)
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15. In the past year, have you used CATS (Community Access Television Services)?

- I have watched a meeting online via CATS (government meeting, community event, etc.)
 - I have not used CATS
 - I am not familiar with CATS
 - I am familiar with CATS, and I have not used it
 - Other (please specify)
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16. Where or how would you like to get information about the Library? Select all that apply.

- Library website
 - Library email newsletter
 - Library printed program guide
 - Facebook
 - YouTube
 - Twitter
 - Instagram
 - Local print media
 - Local radio stations
 - Local TV stations
 - Community newsletters
 - Postal mail
 - Billboards
 - Flyers at local businesses
 - Please note any specific media or community newsletters you'd like to see Library information in.
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17. If you would like to receive our e-newsletter to find out about the latest news and programs happening at the Library, please add your email address.
